


Membership Tiers

Taking a class with us earns you both Sweat points and Club points.

Sweat points can be redeemed for Studio Credits, while Club points advance you to a higher membership tier and qualify you for more benefits, rewarding you at each specific milestone.

	AllySweat SQUAD	AllySweat CLUB	AllySweat RESIDENT
	1 CLUB POINT Every membership quarter	35 CLUB POINTS Every membership quarter	75 CLUB POINTS Every membership quarter
Exclusive birthday rewards and event invites	•	•	•
Earn Sweat points and Club points when you attend classes	•	•	•
Store Credit redemption	•	•	•
Milestone reward*		•	•
Studio Bar benefits*		•	•
Bonus Store Credit redemption*		•	•
Priority waitlist for all full and waitlisted classes*			•
Personalized commemorative gift*			•

* Refer to AllySweat full terms and conditions for more information.

Full Terms and Conditions

General

The ALLY Singapore membership is strictly personal and only for use by the member. It cannot be transferred, sold, or bartered. The member is responsible for ensuring that his/her ALLY account is not used improperly.

ALLY Singapore reserves the right to modify the AllySweat loyalty program and membership tier structures, benefits (including without limitation Store Credits, Sweat points, Club points, and member benefits), and other features, including these Terms and Conditions at any time at its sole discretion without prior notice. This includes changes without limitation to the following:

1. Rules for earning Sweat points and Club points and redemption of Store Credits;
2. Qualification and renewal criteria for all membership tiers in the AllySweat loyalty program;
3. Award structure and availability of awards;
4. Rules for use of awards;

Although ALLY Singapore will use reasonable efforts to notify members of material changes to the AllySweat loyalty program and/or to these Terms and Conditions, it is the responsibility of members to keep themselves up to date. Any use of the AllySweat loyalty program by a member will be deemed as acceptance of any amendment.

It is the responsibility of members to keep account of their earned Sweat points, Club points, and Store Credits. If the number of Sweat points, Club points, or Store Credits credited to the members' accounts is incorrect, members should inform ALLY Singapore before the current membership quarter ends.

Membership quarters

Unique to AllySweat, the timing of the program is based on annual quarters. All Sweat points and Club points accrued are strictly for the specified membership quarter only. All points do not carry forward to the next quarter.

The membership quarters are defined as (dates inclusive):

Quarter 1: 1 January to 31 March

Quarter 2: 1 April to 30 June

Quarter 3: 1 July to 30 September

Quarter 4: 1 October to 31 December



AllySweat Loyalty Program will be valid for all classes taken on 1 October 2022 and onwards.

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Exclusive birthday treats and event invites

All Squad, Club and Resident members will receive exclusive birthday treats. The Gift voucher with full redemption information will be sent to the email address registered in your ALLY membership account. This benefit may differ across each membership tier.

Earn Sweat points and Club points when you attend classes

Every class you take gets you closer to a reward. You'll earn one (1) Sweat point and one (1) Club point for every class taken at ALLY.

Store Credit redemption

You'll receive **S\$2 Store Credits for every 5 Sweat Points accumulated in your account**. The Store credits will be automatically credited to your ALLY membership account. All Sweat points will reset to zero (0) at the start of the next membership quarter, any Sweat points not in a block of five (5) will be forfeited.

Example

15 Sweat points = S\$2 Store Credits x 3 = S\$6 Store Credits

8 Sweat points = S\$2 Store Credits x 1 = S\$2 Store Credits (You'll need to earn 2 more Sweat points before the end of the current membership quarter to earn an additional S\$2 Store Credit)

If you are a Club or Resident member, you will receive Bonus Store Credits. Your Bonus Store Credits will be credited to your account at the start of the next membership quarter.

Use of Store Credits

For all neighborhood bar beverage purchases:

All beverage purchases paid using Store Credits must be made in full. Partial payments by combining Store Credits and Card payment is not allowed. See the example below:

Store Credit balance: S\$6

Scenario 1: Payment of a S\$12 smoothie by using S\$6 Store Credits + S\$6 Visa payment NOT allowed.

Scenario 2: Payment of a S\$4.50 coffee using Store Credits allowed. The remaining Store Credit balance after purchase is S\$1.50.

For Retail and Class Credits Bundle purchases:

You can use your Store Credit balance to offset the final price of your purchase. You must use all Store Credits in one transaction. (eg. Your Store Credits balance will be S\$0.00) See the example below:

Store Credit balance: S\$55

Scenario 1: Payment of a S\$32 cropped tank top by using S\$22 Store Credits + S\$10 Visa payment NOT allowed.

Scenario 2: Payment of a S\$32 cropped tank top by using S\$32 Store Credits is allowed. The remaining Store Credit balance after purchase is S\$23.

Scenario 3: Payment of a S\$125 Promotional Credit bundle using Store Credits allowed. After offsetting the final payment price, your remaining balance to be paid by Card payment is S\$70. The remaining Store Credit balance after purchase is S\$0.00

Milestone rewards

You will receive a milestone redemption when you are upgraded to either the Club or Resident membership tier or when your membership is renewed. Club members will receive **one (1) Complimentary Class Credit** within the next day of your upgrade or renewal. Resident members will receive **three (3) Complimentary Class credits** within the next day of your upgrade or renewal. Complimentary Class credits expire 1 month after activation.

*For members who are upgraded to the Club membership tier followed by the Resident membership tier within the same membership quarter, they will receive both Club and Resident Milestone rewards will be credited to the account upon the upgrade.

Studio Bar benefits

When you are a Club or Resident member, you'll get to enjoy discounts exclusively for you all-day at neighborhood, our in-studio bar. From the day after you are upgraded, you'll get to enjoy special discounts as long as you remain a Club or Resident member. Club members will receive 10% off all beverages, while Resident members will receive 15% off all beverages.



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Bonus Store Credit redemption

You will receive Bonus Store Credit redemption when you are upgraded to either the Club or Resident membership tier or when your membership is renewed. Club members will receive a bonus of 25% Bonus Store Credits redemption starting from the current membership quarter when you are upgraded. Resident members will receive a bonus of 50% Bonus Store Credits redemption from the current membership quarter when they are upgraded. All Bonus Store Credits will be credited to your ALLY membership account at the start of the next membership quarter.

*For members who are upgraded to the Club membership tier followed by the Resident membership tier within the same membership quarter, the Bonus Store Credits credit will only be a one-off 50% bonus. Club membership's 25% bonus Store Credits will not count.

Priority waitlist for all full and waitlisted classes

If you're waitlisted for any classes, you will be one of the first to get a spot if a member doesn't show up. Priority waitlist service is only available strictly for Resident members only and cannot be extended to include friends and family.

Personalized commemorative gift

For the most loyal Resident members, you will receive a gift when you maintain your Resident membership tier for a minimum of two (2) full consecutive membership quarters. The Gift voucher with full redemption information will be sent to the email address registered in your ALLY membership account.

